

**COURT AUTHORIZED NOTICE OF CLASS
ACTION AND PROPOSED SETTLEMENT**

OUR RECORDS
INDICATE YOU WERE
CHARGED AND PAID AN
ADMINISTRATIVE
CHARGE BY WASTE
MANAGEMENT. YOU
MAY BE ENTITLED TO A
PAYMENT FROM A
CLASS ACTION
SETTLEMENT.

By Order of the Court
Dated: August 27, 2020

Heigl v. Waste Management
PO Box 7767
Philadelphia, PA 19101-7767

FIRST-CLASS MAIL
U.S. POSTAGE PAID
CITY, ST
PERMIT NO. XXXX

Postal Service: Please do not mark barcode
<<refnum barcode>>

Former Class Member ID: <<refnum>>
<<FirstName>> <<LastName>>
<<BusinessName>>
<<Address>>
<<Address2>>
<<City>>, <<ST>> <<Zip>>-<<zip4>>

A settlement has been reached in a class action lawsuit claiming that Defendant, Waste Management of New York, LLC (“Waste Management”), unlawfully charged its customers an additional fee to cover the costs of generating paper invoices and processing payments by mail. Waste Management denies the claims in the lawsuit and contends that it did not do anything wrong and denies that class certification is warranted or appropriate. The Court did not resolve the claims and defenses raised in this action. Nor has the Court determined that Waste Management did anything wrong or that this matter should be certified as a class action except if the Settlement is fully approved by the Court. The parties have agreed to settle the dispute to avoid the cost and risk of a trial.

Am I a Class Member? Our records indicate that you **formerly** had a residential account with Waste Management and may be a Class Member. Class Members are persons with a New York mailing address who from September 27, 2016 to and through August 27, 2020 were charged and paid an Administrative Charge(s).

What Can I Get? If approved by the Court, a Settlement Fund in the total amount of \$2,700,000.00 will be established to pay all claims to the Settlement Class, including all notice and administration expenses, approved attorneys’ fees and costs, and an incentive award to the named plaintiff. You must submit a claim to receive a *pro rata* share of the Settlement Fund, which *pro rata* share will be based on the total amount of Administrative Charges you paid via your account.

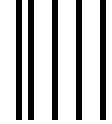
How Do I Get a Payment? You must submit a timely and properly completed Claim Form, **postmarked no later than February 20, 2021**. You may use the Claim Form attached to this Notice or you can submit one online at **www.WasteManagementPaperBillingSettlement.com**.

What are My Other Options? You may exclude yourself from the Class by sending a letter to the Settlement Administrator, **postmarked no later than November 6, 2020**. If you exclude yourself, you cannot get a settlement payment, but you keep any rights you may have to sue Waste Management over the legal issues in the lawsuit. If you don’t exclude yourself from the Settlement Class, then you and/or your lawyer also have the right to appear before the Court, at your own cost, to object to the proposed settlement, if you wish to do so, but you don’t have to. **Your written objection must be filed and postmarked no later than November 6, 2020**. Specific instructions about how to object to, or exclude yourself from, the Settlement are available at **www.WasteManagementPaperBillingSettlement.com**. You may also choose to do nothing, in which case you will not receive any benefits from the settlement, but will still give up certain rights to sue or bring claims against Waste Management. If you file a claim or do nothing, and the Court approves the Settlement, you will be bound by all of the Court’s orders and judgments, and your claims relating to the fees charged by Waste Management will be released.

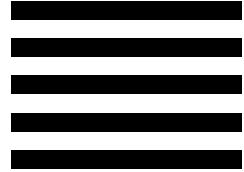
Who Represents Me? The Court has appointed Bursor & Fisher, P.A. to represent the class. These attorneys are called Class Counsel. You will not be charged for these lawyers. If you want to be represented by your own lawyer in this case, you may hire one at your expense.

When Will the Court Consider the Proposed Settlement? The Court will hold the Final Approval Hearing at **2:00p.m. on January 6, 2021** at the Theodore Roosevelt Federal Courthouse, Courtroom N504, 225 Cadman Plaza East, Brooklyn, NY 11201. At that hearing, the Court will: hear any objections concerning the fairness of the Settlement; determine the fairness of the Settlement; decide whether to approve Class Counsel’s request for attorneys’ fees and costs; and decide whether to award the Class Representative up to \$5,000 from the Settlement Fund for her services in helping to bring and settle this case. Waste Management has agreed that Class Counsel may be paid attorneys’ fees out of the Settlement Fund in an amount to be determined by the Court. Class Counsel is entitled to seek no more than one-third of the Settlement Fund but the Court may award less than this amount.

How Do I Get More Information? This is only a summary. For more information, including the full Notice, Claim Form and Settlement Agreement go to: **www.WasteManagementPaperBillingSettlement.com**, contact the Settlement Administrator at **1-844-271-4789** or Heigl v. Waste Management, c/o Settlement Administrator, PO Box 7767, Philadelphia, PA 19101-7767, or call Class Counsel at 646-837-7150. Please do not telephone the Court to inquire about the settlement or the claims process.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 36777 PHILADELPHIA, PA

POSTAGE WILL BE PAID BY ADDRESSEE

HEIGL V. WASTE MANAGEMENT
PO BOX 7767
PHILADELPHIA PA 19101-9950



<<refnum barcode>>

Class Member ID: <<refnum>>

WASTE MANAGEMENT SETTLEMENT CLAIM FORM

THIS CLAIM FORM MUST BE SUBMITTED ONLINE OR POSTMARKED BY FEBRUARY 20, 2021 AND MUST BE FULLY COMPLETED, BE SIGNED, AND MEET ALL CONDITIONS OF THE SETTLEMENT AGREEMENT.

Instructions: Fill out each section of this form and sign where indicated.

Class Member ID: <<refnum>>
<<firstname>> <<mi>> <<lastname>>
<<address1>> <<address2>>
<<City>>, <<State>> <<Zip>>

If different than the preprinted data on the left, please print your correct information:		
_____	MI	_____
First Name		Last Name

Address		
_____	_____	_____
City	State	ZipCode

Property Address Where You Maintained Accounts with Waste Management (if different, than above)

Property Address: _____ Property City: _____ Property State: _____ Property Zipcode: _____

Email Address (optional): _____@_____

Contact Phone #: (_____) _____ - _____ (You may be contacted if further information is required.)

Class Member Verification: By submitting this Claim Form and checking the boxes below, I declare that I believe I am a member of the Settlement Class and that the following statements are true (each box must be checked to receive a payment):

- I had a residential Waste Management account with a New York mailing address between September 27, 2016 and August 27, 2020, and was charged and paid an Administrative Charge(s).
 - I have not filed an Opt-Out or requested to be excluded from this Settlement.
 - I have not submitted any other Claim for the same account and have not authorized any other person or entity to do so, and know of no other person or entity having done so on my behalf.
- If I maintained account(s) jointly with any other person or entity, only one Claim has or will be submitted per account.
- Under penalty of perjury, all information in this Claim Form is true and correct to the best of my knowledge and belief.

Signature: _____ Print Name: _____ Date: _____ / _____ / _____

Before you complete and submit this Claim Form by mail or online, you should read and be familiar with the information contained in this notice and available at: www.WasteManagementPaperBillingSettlement.com. The Settlement Administrator will review your Claim Form; you may be required to submit additional documentation to validate your claim. If accepted, you will be mailed a check for a pro rata share of the Settlement Fund depending on the total amount of service charges you paid via your Waste Management account. This process takes time, please be patient.

Questions? Visit www.WasteManagementPaperBillingSettlement.com or call 1-844-271-4789.